I. PURPOSE
The purpose of this policy is to describe the Privacy, Terms and Conditions for the Northwest Louisiana Human Services District website.

II. APPLICABILITY
This policy is applicable to all users of the Northwest Louisiana Human Services District website.

III. EFFECTIVE DATE
The effective date of this policy is January 1, 2021.

IV. POLICY STATEMENT
Northwest Louisiana Human Services District (District) operates the website (Site) www.nlhshd.org. This policy informs users of the Site of our Privacy, Terms and Conditions policies so that users can make informed decisions regarding their use of the Site.

V. PRIVACY
In operating the Site www.nlhshd.org, our District may collect some personal information from users of the Site. The District uses your Personal Information only for providing and improving the Site or District services. By using the Site, you agree to the collection and use of information in accordance to this policy.

A. Information Collection and Use: While using our Site, we may ask you to provide us with certain personally identifiable information that can be used to identify or contact you. Personal identifiable information may include, but is not limited to, your name, your parish of residence, your phone number, and your email.

B. Log Data: Like many Site operators, we collect information (Log Data) that your browser sends whenever you visit our Site. This Log Data may include information such as your computer’s Internet Protocol address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics. We may use third party services such as Google Analytics to collect, monitor and analyze this Log Data.
C. **Communications:** We may use your Personal Information to contact you with newsletters, marketing or promotional materials. You may opt out at any time by using our “Unsubscribe” link in the emails or by contacting us at [www.nlhsd.org](http://www.nlhsd.org) with your request.

**VI. TERMS AND CONDITIONS**

Please read these Terms and Conditions carefully before accessing or using the Site [www.nlhsd.org](http://www.nlhsd.org) operated by Northwest Louisiana Human Services District. Your access or use of our Site is conditioned on your acceptance of and compliance with these Terms and Conditions. These Terms and Conditions apply to all visitors, users and others who access or use the Site. By accessing or using our Site you agree to be bound by these Terms and Conditions. If you disagree with any part of the Terms or Conditions then you may not access or use our Site.

A. **Links to Other Websites:** Our Site may contain links to third-party websites or services that are not owned or controlled by the District. The District has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party websites or services. By using our Site, you acknowledge and agree that the District shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such linked websites.

B. **Changes:** We reserve the right, at our sole discretion, to modify or replace the Terms and Conditions at any time. If a revision is material we will try to provide at least a 2-day notice prior to any new Terms and Conditions taking effect. What constitutes a material change will be determined at the Districts’ sole discretion.

C. **Contact Us:** If you have any questions about these Terms and Conditions, please contact us via the “Resources - Contact Us” page on our Site or by phone at 318-676-5111.

**VII. References**

None

**VIII. Revision History**

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