

## Service Locations

Shreveport

**Behavioral Health Clinic**

Serving Caddo, Bossier and DeSoto Parishes  
1310 North Hearne Avenue, Shreveport LA 71107  
(318) 676-5111

Natchitoches

**Behavioral Health Clinic**

Serving Natchitoches and Red River Parishes  
210 Medical Drive, Natchitoches, LA 71457  
(318) 357-3122

Minden

**Behavioral Health Clinic**

Serving Bienville, Webster and Claiborne Parishes  
502 Nella Street, Minden, LA 71055  
(318) 371-3001

Many

**Behavioral Health Clinic**

Serving Sabine Parish  
265 Highland Drive, Many, LA 71449  
(318) 256-4206

**Developmental Disabilities**

Serving Bienville, Bossier, Caddo, Claiborne, DeSoto,  
Natchitoches, Red River, Sabine and Webster Parishes  
3018 Old Minden Road, Suite 1211  
Bossier City, LA 71112  
(318) 741-7455  
(800) 862-1409

District Office

1310 North Hearne Avenue, Shreveport LA 71107  
(318) 676-5111

[www.NLHSD.org](http://www.NLHSD.org)

[www.facebook.com/NLHSD](http://www.facebook.com/NLHSD)

## Behavioral Health Crisis Line

**(866) 416-5370**

Services consist of telephone triage and assessment, face-to-face screening, in-home intervention and linkages to community referral sources.

## Board of Directors

The Northwest Louisiana Human Services District was formed to provide local governance and direction for behavioral health and developmental disability services for nine Louisiana parishes. The District's Board of Directors consists of representatives from each of the parishes making up the district and three representatives appointed by the Governor of Louisiana. Additional Board information is available at:

[www.cfrd.louisiana.gov/boardsandcommissions](http://www.cfrd.louisiana.gov/boardsandcommissions)



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[www.NLHSD.org](http://www.NLHSD.org)

[www.facebook.com/NLHSD](http://www.facebook.com/NLHSD)

## **Northwest Louisiana Human Services District**

*Provides*

**Mental Health**

**Addictive Disorder**

**Developmental Disability**

*Services to Individuals Residing in*

**Bienville  
Bossier  
Caddo  
Claiborne  
DeSoto  
Natchitoches  
Red River  
Sabine  
Webster**

## Behavioral Health Services

Our Behavioral Health Services use evidence-based practices to help individuals and families reach their greatest potential. Services include a comprehensive array of mental health, addiction and co-occurring services. All of our behavioral health clinics are CARF accredited and accept Medicare, Medicaid, self-pay and most commercial insurances. Fees are adjusted on a sliding scale based on family size and income.

### ***Behavioral Health Clinic Services***

- ✓ Information/Referral
- ✓ Screening/Assessment/Evaluation
- ✓ Individual, Family and Group Counseling (Outpatient & Intensive Outpatient Services)
- ✓ Community Psychiatric Supports and Treatment
- ✓ Medication Management
- ✓ Medication Assisted Treatment (MAT)
- ✓ Pharmacy services
- ✓ Peer Support and WRAP services
- ✓ Nursing Services (Injections, HIV, STD and Pregnancy Testing)

Addiction Services are given priority admission and preference to treatment in the following order:

- a. Pregnant Injecting drug users
- b. Other pregnant substance abusers
- c. Injecting drug users
- d. All other individuals with addictions



*NLHSD.Org*

## Prevention Services

Northwest Louisiana Human Services District offers prevention services throughout the District directly and through contracted services. They are family-focused, evidenced-based, outcome-driven services which decrease and prevent addictive disorders and compulsive gambling.

Prevention uses evidenced-based curriculums, environmental strategies, coalition-building and other proactive and data driven strategies to prevent and reduce risk taking behaviors. Prevention programs are frequently implemented in school-based settings that teach problem solving, conflict resolution and refusal skills while promoting mental health wellness.

For more information about our prevention services, please contact our District Prevention Coordinator at (318) 676-5795.

## Developmental Disability Services

The Developmental Disabilities Office serves as the Single Point of Entry into the developmental disability services system which includes public and private residential services for people with developmental disabilities.

### ***Waiver Services***

Medicaid Home and Community –Based Waiver programs allow people greater flexibility to choose where they want to live and to use services' and supports that best suit their need. Waiver programs include: **Children's Choice, New Opportunities, Supports and Residential Options.**

### ***Flexible Family Fund***

Monthly stipends are provided to families of eligible children with severe or profound developmental disabilities from birth to 18.

### ***Individual and Family Support***

This program provides assistance for supports not available from other resources. Services are provided through contractual agreements by private provider agencies or through individualized agreements with individuals and families.

